

MANAGING MEDICAL CONDITIONS PROCEDURE

To support children's wellbeing and manage specific healthcare needs, allergy or relevant medical condition, our Service will work in accordance with the Education and Care Services National Regulations to ensure health related policies and procedures are implemented. We aim to take every reasonable precaution to protect children's health and safety by explicitly adhering to individual medical management and risk management plans and responding to any emergency situation should they arise.

Working in conjunction with the *Medical Conditions Policy*, this procedure provides detailed steps for management and educators to follow when a child with a health care, allergy or medical condition enrolls at the Service.

Education and Care Services National Law or Regulations (90, 90(1)(iv), 91, 92, 93, 94, 95, 96, 136 and 170)

NQS QA 2: Element 2.1.1 and 2.2.1 Wellbeing and comfort, Health practices and procedures

Related Policies: *Medical Conditions Policy, Anaphylaxis Management Policy, Asthma Management Policy, Cystic Fibrosis Management Policy, Diabetes Management Plan, Eczema Management Plan and Epilepsy Management Plan*

IN CASE OF EMERGENCY DIAL 000

OVERVIEW		
1	The approved provider, nominated supervisor will review and update the Service's <i>Medical Conditions Policy</i> annually in consultation with children, families, staff, educators and management	
2	During orientation and induction students, volunteers and educators are informed about the Service's procedures and policies in relation to managing children with diagnosed health care needs, allergies and medical conditions	
3	During orientation and induction students, volunteers and educators are made aware of individual medical management plans for each child	
4	<i>Medical management plans</i> , including <i>risk minimisation plans</i> and <i>communication plans</i> are to be stored within the child's enrolment records	

STEP 1 - ORIENTATION AND ENROLMENT		
1	At the time of enrolment, the nominated supervisor will ask families if the child has any health care need, allergy or medical condition	

2	The nominated supervisor will ensure the enrolment form includes health care needs, allergies or identified medical conditions for the new child	
3	All families will be informed of the Service's management of the <i>Medical Conditions Policy</i> through the <i>Family Handbook</i> during the enrolment process	
4	The nominated supervisor will meet with the family to discuss the details of the health care need, allergy or medical condition and what adjustments may be needed to the practices of the Service or environment to ensure inclusion of the child	
5	The nominated supervisor will advise the family of the <i>Medical Conditions Policy</i> and any relevant policies such as <i>Anaphylaxis Management Policy</i> or <i>Asthma Management Policy</i> , including the additional requirements for enrolment such as a <i>medical management plan</i> and the development of a <i>risk minimisation plan</i> and <i>communication plan</i>	
6	Families enrolling a child with a health care need, allergy or medical condition will be provided with a copy of the <i>Medical Conditions Policy</i> along with any other relevant policies, via email and a hard copy of the email stored in the child's enrolment record	
7	The nominated supervisor will ensure families are aware of the obligation to keep <i>medical management plans</i> up to date at all times	

STEP 2 - MEDICAL MANAGEMENT PLANS

1	The family will develop a <i>medical management plan</i> in consultation with the child's registered medical practitioner. This MUST be completed before the child can attend the Service.	
2	The <i>medical management plan</i> may include any ASCIA Anaphylaxis, Asthma Action Plan or diabetes management plan	
3	The nominated supervisor will ensure individual <i>medical management plans</i> are displayed in the child's room, staff areas and food preparation areas, considering the child's privacy by locating them in an area less prominent to families and children	
4	The nominated supervisor will ensure any medications required as part of the <i>medical management plan</i> are available at the Service each time the child attends and is clearly labelled with the child's name and prescribed dosage	
5	The nominated supervisor will ensure educators are informed of specific medication requirements for children, including where medication is stored	
6	Educators will ensure medications are stored as per <i>medical management plan</i> and <i>Administration of Medication Policy</i>	
7	Educators will ensure an <i>Administration of Medication</i> form is on OWNA completed each time medication is administered and acknowledged by the parent/guardian each day	

8	Educators will ensure <i>medical management plans</i> and any medication are taken from the Service in the event of an emergency evacuation or on an excursion	
10	Educators are to ensure the child's <i>medical management plan</i> is followed in the event of a health care incident	
11	The nominated supervisor will notify the regulatory authority (within 24 hours) in the event of a serious incident	

STEP 3 - MEDICAL RISK MINIMISATION PLANS		
1	Using the information gathered from the <i>medical management plan</i> , the nominated supervisor in conjunction with family and lead educator will develop a <i>risk minimisation plan</i> to: - consider and identify potential risks to the child within the Service environment - develop strategies for the management of the health care need, allergy or medical condition and emergency response procedures and, - identify who will be included in this process	
2	The nominated supervisor will consider if any training or professional development is required for educators as part of the <i>risk minimisation plan</i>	
3	The <i>risk minimisation plan</i> will record any dietary modifications as part of the <i>medical management plan</i>	
4	<i>Risk minimisation plans</i> are required to be reviewed at least annually or revised with each change to a child's <i>medical management plan</i>	
5	The nominated supervisor will ensure <i>risk minimisation plans</i> are accessible for all staff	

STEP 4 - MEDICAL COMMUNICATION PLAN		
1	The nominated supervisor will create a <i>communication plan</i> for each child and ensure all educators and staff are advised of individual <i>medical management plans</i> and <i>risk minimisation plans</i> and method of communicating with the family	
2	The nominated supervisor will consult with each family and inform how the <i>communication plan</i> will be maintained within the Service to ensure their child's health and safety	
3	Families will notify the Service if any changes are to occur to the <i>medical management plan</i> or <i>risk minimisation plan</i> through the <i>Notification of Changed Medical Status</i> form, email, communication plan and/or meetings with the nominated supervisor	

4	The nominated supervisor will ensure relief staff, students, volunteers, Early Intervention Specialists are informed of and familiar with any <i>medical management plans</i> and <i>risk minimisation plans</i> upon initial contact with the Service. e.g., orientation process, first visit	
5	The nominated supervisor will communicate any individual <i>medical management plans</i> to kitchen staff and discuss strategies identified within the <i>risk minimisation plan</i>	
6	The nominated supervisor will ensure <i>communication plans</i> are accessible for all staff	
7	Any changes to a child's <i>medical management plan</i> and <i>risk management plan</i> will be communicated to educators within the <i>communication plan</i> by a child's parent or the nominated supervisor	
8	Staff and educators will sign the <i>Medical Management Staff Acknowledgement Form</i> (located on the <i>communication plan</i>) to acknowledge they have been provided with information relating to individual <i>medical management plans</i> and <i>risk minimisation plan</i> relating to children's health care needs, allergies, and medical conditions.	
9	A <i>Medical Conditions Register</i> will be maintained to provide details of children attending the Service with any health care needs, allergy or medical condition	

STEP 5 - REVIEW

1	The nominated supervisor will routinely check and review all <i>medical management plans</i> , <i>communication plans</i> and <i>risk minimisation plans</i> every 6 months	
2	The nominated supervisor will update and review the <i>Medical Conditions Register</i> every 6 months	
3	The nominated supervisor will ensure <i>Risk minimisation plans</i> are reviewed at least annually or revised with each change to a child's <i>medical management plan</i>	
4	The nominated supervisor will conduct a review of practices following a medical emergency at the Service, including an assessment of areas for improvement	

IMPORTANT Ensure a copy of the *Medical Conditions Policy* to be provided to parents upon enrolment.

REVIEW OF PROCEDURE

Date procedure created	23.9.2026	To be reviewed	SEPT2027
Approved by	Michelle Donadel	Signature	<i>Michelle Donadel</i>
Procedure Reviewed Date	Modifications/Changes		

JUNE 2025	Procedure reviewed, additional Step 5 – Review added to procedure
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MEDICAL CONDITION RESOURCES		
NAME OF RESOURCE	RESOURCE DESCRIPTION	DESKTOP LIBRARY LOCATION
Medical Conditions Policy	Under the Education and Care Services National Law and National Regulations, approved services must have a policy for children who are enrolled with specific health care needs or relevant medical condition. The <i>Medical Conditions Policy</i> supports children's wellbeing and manages specific healthcare needs, allergy or relevant medical conditions.	QA2 Policy Library
Managing Medical Conditions Procedure	The <i>Managing a Medical Condition Procedure</i> provides detailed steps for management and educators to follow when a child with a health care, allergy or medical condition enrolls at the Service.	Resources > Procedures
Medical Management Plan	A <i>Medical Management Plan</i> must be provided for each child enrolled at the Service with an identified health care need, allergy or medical condition.	Resources > Forms
Medical Risk Minimisation Plan	A <i>Medical Risk Minimisation Plan</i> will be developed in consultation with the parent/guardian to ensure that the risks relating to the child's specific health care need, allergy, or medical condition are assessed and minimised.	Resources > Forms
Medical Communication Plan	A <i>Medical Communication Plan</i> explains how relevant staff members, students and volunteers are informed about the medical management and risk management plans and how the parent of the child can communicate any changes to the diagnosed health care need, allergy or medical condition.	Resources > Forms
Medical Conditions Register	The <i>Medical Conditions Register</i> provides a centralised document of all medical management plans for children attending the Service. Identification of medical conditions, days of attendance, medication required and any relevant triggers. A review date can be set for the review of individual medical management plans.	Resources > Forms



Notification of Changed Medical Status	The <i>Notification of Changed Medical Status</i> form is available to ensure medical condition details for each child remain up to date and aligned with their current medical needs. Parents can communicate any changes to medical management plans through the <i>Notification of Changed Medical Status</i> form.	Resources > Forms
Authorisation to Display Medical Management Plan	The <i>Authorisation to Display Medical Management Plan</i> form has been designed for parents to provide written authorisation for the Service to display their child's personal health information in relation to individual medical management plans within the Service.	Resources > Forms
Medication Update: Letter to Families	The <i>Medication Update: Letter to Families</i> is available to send to families to provide a reminder that the child's medical management plan should be reviewed annually or whenever there is a change in their child's medication.	Resources > Letters
Medical Emergency Rehearsal Record	The <i>Medical Emergency Rehearsal Record</i> is available to document rehearsals of responding to medical emergencies, identifying any areas of improvement.	Resources > Forms